



QUALITY POLICY VIBAC S.p.A.

Customer orientation	The expectations of our internal and external customers are the focus of our activities. Customer satisfaction and customer loyalty to ur company and/or brand are the main indicators of our success.
Result orientation	For the VIBAC S.p.A. Group, offering a quality service, superior to the competition, is the key to achieve excellent business results in a lasting way, the result of constant attention to customer needs.
Management and goals commitment	Objectives we operate in a structured manner, in harmony with business processes. We achieve excellent performance through quality recognition as a managerial guideline and commitment of our management and all our staff.
Management oriented to Processes	Consistency in process orientation and process evaluation ensures that we achieve our goals quickly by making optimal use of resources. Decisions are made on the basis of strategic facts and guidelines.
Growth and participation of Personnel	Each of us determines the success of our performance and contributes to the improvement of company's performance.
Innovation and Improvement	Through creativity and staff training, their skills are continuously increased. Our process continuous improvement is based both on the use of targeted methodologies and effective exchange of knowledge.
Partnership creating	The concrete and lasting partnership with our Supplier and Customers ensures reliable business relationships characterised by constant reciprocity of intent.
Liability towards collective	Environmental and social skills build trust in the community. Safeguarding natural resources throughout the life cycle of our products and business planning increases credibility and esteem for us. VIBAC S.p.A. Group, in order to implement ecologically and socially sustainable processes, is committed to producing and marketing self-adhesive tapes with an ever lower environmental impact and to investing resources in the development of new technologies. The company management promotes the Quality Policy and ensures that at all levels of the organization, the Policy comes into force, assimilated and shared; and to maintain a quality system in accordance with the UNI EN ISO 9001:2015.